

## EFT Claim – Single Fraudulent Transaction

### Customer Information

Name \_\_\_\_\_ Account Number \_\_\_\_\_ Phone Number \_\_\_\_\_  
 Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 E-Mail Address \_\_\_\_\_

### Card Information

Card Number \_\_\_\_\_ Location of PIN (back of card, wallet, memorized, etc.) \_\_\_\_\_  
 Card Type  ATM  Debit Card Status  Lost  Stolen  Customer has possession  
 Discovery of unauthorized use  Statement  Overdraft Notice  Other: \_\_\_\_\_  
 Date unauthorized transaction discovered \_\_\_\_\_ Date and time Bank notified \_\_\_\_\_

### Transaction Information

Transaction Date: \_\_\_\_\_  
 Transaction Amount: \_\_\_\_\_  
 Merchant / ATM Location: \_\_\_\_\_  
 Details of last authorized transaction  

_____	_____	_____
Date	Amount	Merchant

 Police report filed  Yes  No  

_____	_____
Agency	Report Number

 Possible Suspect(s) \_\_\_\_\_

Description of Transaction or Event:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**I am disputing the above charge due to the following reason (check only one):**

- My card was lost on: \_\_\_\_\_
- My card was stolen on: \_\_\_\_\_
- I have not, nor has anyone I have authorized, engaged in this transaction.
- I have not authorized or participated in this transaction in any way. My card is in my possession.
- I have participated in one transaction at this merchant location, but not the transaction listed. I or someone else authorized by me was in possession and control of all cards at the time of the transaction. The authorized transaction amount was for \$\_\_\_\_\_ on \_\_\_\_\_.
- I am disputing the above listed ATM withdrawal.

Description of ATM withdrawal transaction:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Declaration**

I declare under penalty of perjury that the above information is true and correct. I also declare that I have read all the above information and agree that it is factual and accurately describe the transaction/event subject to this claim. In the case of debit transactions, the transaction reported by me was not initiated by me and was transacted without my knowledge, consent or authority. I have received no value consideration for the transaction reported and agree to promptly remit to OneWest Bank, a division of CIT Bank, N.A. ("OneWest Bank") any money or other consideration which I might receive by reason of said transaction from which it arose.

\_\_\_\_\_

Customer Signature

\_\_\_\_\_

Date

**Statement of Revocation**

I hereby revoke the above documented claim and agree to hold OneWest Bank harmless from any future claim related to the above previously disputed electronic funds transfer.

\_\_\_\_\_

Customer Signature

\_\_\_\_\_

Date

Bank Use Only		
_____	_____	<input type="checkbox"/> In writing <input type="checkbox"/> In person <input type="checkbox"/> Phone
Date of report	Time of Report	Initial notification received
_____	_____	_____
Receiving branch / dept.	Received by	Title
Card de-activated <input type="checkbox"/> Yes <input type="checkbox"/> No	_____	_____
	Date	ECM Case Number (Application Support queue / Reg E Claim)